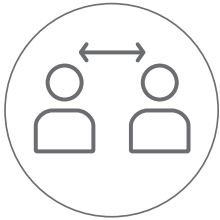


# WHAT YOU CAN EXPECT FROM US. WHAT WE ASK OF YOU.



## SOCIAL DISTANCING

Visual reminders to encourage 6 ft (2 m) distancing  
Avoid crowds in enclosed areas such as elevators  
Face protection required for all guests while in public spaces  
Thermal scanning and wellness screening of all colleagues and visitors  
Less physical guest greeting by colleagues



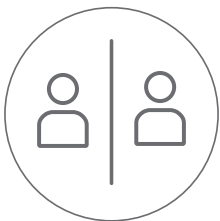
## HAND WASHING

Hand sanitation stations located throughout the hotel  
All colleagues wearing masks  
Wash your hands regularly



## CLEANING & SANITATION

IHG Enhanced Way of Clean  
IHG Clean Promise



## FOOD SERVICE

C2 Restaurant - Breakfast: 6:30am - 11am  
C2 Restaurant - Dinner: 4pm - 9pm; Bar and Lounge open until 10pm  
Modified seating arrangements and physical barriers installed for social distancing  
All guests must be seated to be served  
Designated entrance/exit



**INTERCONTINENTAL**<sup>®</sup>  
SUITES HOTEL CLEVELAND