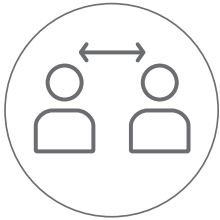


WHAT YOU CAN EXPECT FROM US. WHAT WE ASK OF YOU.



SOCIAL DISTANCING

Visual reminders to encourage 6 ft (2 m) distancing
Avoid crowds in enclosed areas such as elevators
Face protection required for all guests while in public spaces
Thermal scanning and wellness screening of all colleagues and visitors
Less physical guest greeting by colleagues



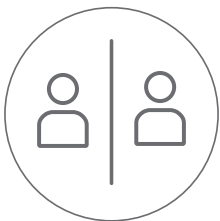
HAND WASHING

Hand sanitation stations located throughout the hotel
All colleagues wearing masks
Wash your hands regularly



CLEANING & SANITATION

IHG Enhanced Way of Clean
IHG Clean Promise



FOOD SERVICE

C2 Restaurant - Breakfast: 6:30am - 11am
C2 Restaurant - Dinner: 4pm - 9pm; Bar and Lounge open until 10pm
Modified seating arrangements and physical barriers installed for social distancing
All guests must be seated to be served
Designated entrance/exit



INTERCONTINENTAL
SUITES HOTEL CLEVELAND